

VFW National Headquarters  
Phone: 816 756-3390  
FAX: 816 968-1157  
VFW Auxiliary – 816 561-8655

National Veterans Service  
Phone: 202 543-2239  
FAX: 202 547-3196  
E-Mail: [VFW@VFW.ORG](mailto:VFW@VFW.ORG)  
**FOR ASSISTANCE FROM NVS STAFF:**  
[dsohelpdesk@vfw.org](mailto:dsohelpdesk@vfw.org)

VETERANS OF FOREIGN WARS OF THE UNITED STATES  
NATIONAL VETERANS SERVICE

**SERVICE OFFICERS & STAFF**

ALABAMA

**David Folchi**  
VFW Department Service Officer  
VA Regional Office  
345 Perry Hill Road - Room 1-124  
Montgomery, AL 36109  
Phone: 334 213-3439/3440  
Fax: 334 213-3689  
E-Mail: [david.folchi@va.gov](mailto:david.folchi@va.gov)

Claims Consultant:  
Joni Tyler  
E-Mail: [sharon.tyler@va.gov](mailto:sharon.tyler@va.gov)

ALASKA

**Lisa Robinson**  
**Ryan McNeely**  
VFW Department Service Officers  
VA Regional Office  
1201 N. Muldoon Road, Ste. 2A220  
Anchorage, AK 99504  
Phone: 907 257-4801  
Fax: 907 257-4831  
E-Mail: [lisa.a.robinson@va.gov](mailto:lisa.a.robinson@va.gov)  
E-Mail: [Ryan.McNeely@va.gov](mailto:Ryan.McNeely@va.gov)

Claims Reviewers:  
Earl J. Singleton  
E-Mail: [earl.j.singleton@va.gov](mailto:earl.j.singleton@va.gov)

E-Mail:

**Jennifer Leonard**  
Claims Reviewers  
VFW Department of Alaska  
500 E Park Avenue  
Wasilla, AK 99654  
Phone: 907 373-7600  
Fax: 907 373-7601  
E-Mail: [vfwstatehq@mtaonline.net](mailto:vfwstatehq@mtaonline.net)

## ARIZONA

**James Katzenberger**

VFW Department Service Officer  
 3333 North Central Avenue, Room 1049  
 Phoenix, AZ 85012  
 Phone: 602 627-3316  
 Fax: 602 627-3320  
 E-Mail: [james.katzenberger@va.gov](mailto:james.katzenberger@va.gov)

Assistant DSO:

Frederick (Fred) Saulog  
 E-Mail: [frederick.saulog@va.gov](mailto:frederick.saulog@va.gov)  
Claims Consultants:  
 Lisa Miller  
 E-Mail: [lisa.miller3@va.gov](mailto:lisa.miller3@va.gov)  
Administrative Assistant:  
 Michelle Markwood  
 E-Mail:

## ARKANSAS

**Gina Chandler**

ADVA State Veterans Service Officer  
 VA Regional Office  
 2401 John Ashley Drive  
 North Little Rock, AR 72114  
 Office # 501.682-6487  
 Cell # 501.410.7987  
 Fax # 501.683.5732  
 E-Mail: [gina.chandler@arkansas.gov](mailto:gina.chandler@arkansas.gov)  
[gina.chandler@va.gov](mailto:gina.chandler@va.gov)

VFW DSO:

Terry Thurman  
 E-mail: [terry.thurman@arkansas.gov](mailto:terry.thurman@arkansas.gov)

## CALIFORNIA

**Michele A. Collier**

Supervisor, VFW Service Office  
 Oakland Federal Building  
 1301 Clay Street, Room 1140N  
 Oakland, CA 94612  
 Phone: 510 835-1246  
 Fax: 510 835-8029  
 E-Mail: [michele.collier@va.gov](mailto:michele.collier@va.gov)

Assistant DSO:

Patrick Rosenthal  
 E-Mail: [patrick.rosenthal@va.gov](mailto:patrick.rosenthal@va.gov)  
Sr. Administrative Assistant:  
 Tiffany Hebert  
 E-Mail: [tiffany.hebert@va.gov](mailto:tiffany.hebert@va.gov)  
Administrative Assistant  
 Sheryl Scott  
[sheryl.scott2@va.gov](mailto:sheryl.scott2@va.gov)

**Gerardo Martinez**

VFW Department Service Officer  
 Federal Building, Room 5204  
 11000 Wilshire Boulevard  
 Los Angeles, CA 90024  
 Phone: 310 235-7129  
 Fax: 310 575-9722  
 E-Mail: [Gerardo.martinez@va.gov](mailto:Gerardo.martinez@va.gov)

Assistant DSO:

E-mail:  
Administrative Assistant:  
 Sharonda Lewis  
 E-Mail:

**Marilyn L. Maxwell**

VFW Department Service Officer  
 VA Regional Office  
 8810 Rio San Diego Drive - Room 1161  
 San Diego, CA 92108  
 Phone: 619 400-5322  
 Fax: 619 291-8516  
 E-Mail: [Marilyn.Maxwell@va.gov](mailto:Marilyn.Maxwell@va.gov)

Assistant DSO:

Terry Jensen  
 E-Mail: [Terry.Jensen@va.gov](mailto:Terry.Jensen@va.gov)  
 E-Mail:  
Claims Consultant:  
 Katijah Brock  
 E-Mail: [katijah.brock@va.gov](mailto:katijah.brock@va.gov)

**Robyn King**

VFW Assistant Department Service Officer  
 10365 Old Placerville Road  
 Sacramento, CA 95827  
 Phone: 916 364-6798  
 Fax: 916 368-7256  
 E-Mail: [robyn.king@va.gov](mailto:robyn.king@va.gov)  
 E-Mail

**Robyn King**

VFW Assistant Department Service Officer  
 10535 Hospital Way  
 Bldg. 650, First Floor, Room 1B072  
 Mather, CA 95655  
 Phone: 916-843-7016  
 Fax: 916-366-5479  
 E-Mail: [robyn.king@va.gov](mailto:robyn.king@va.gov)

**Nick Guest**

VFW Assistant Department Service Officer  
 VA Clinic – Sepulveda  
 Phone: (cell) 714 313-3075  
 e-mail: [sgtnquest@socal.rr.com](mailto:sgtnquest@socal.rr.com)

## COLORADO

**James Emerson**

VFW Department Service Officer  
 VA Regional Office  
 155 Van Gordon Street - Room #360  
 Box 25126  
 Denver, CO 80225  
 Phone: 303 914-5595/96/97  
 Fax: 303 914-5598  
 E-Mail: [james.emerson@va.gov](mailto:james.emerson@va.gov)

Assistant DSO:

Steven Drummond

E-Mail: [steven.drummond@va.gov](mailto:steven.drummond@va.gov)

E-Mail:

Claims Consultant

Ginny Rosa

E-Mail: [Virginia.rosa@va.gov](mailto:Virginia.rosa@va.gov)

## CONNECTICUT

**Robert J. Tozzoli**

VFW Department Service Officer  
 PO Box 310909  
 Room 3133  
 555 Willard Avenue  
 Newington, CT 06111  
 Phone: 860 594-6610  
 Fax: 860 667-1214  
 E-Mail: [robert.tozzoli@va.gov](mailto:robert.tozzoli@va.gov)

Secretary:

Mary Wisdom

E-Mail: [mary.wisdom@va.gov](mailto:mary.wisdom@va.gov)

## DELAWARE

**David Hilliard**

VFW Department Service Officer  
 VA Medical & Regional Office Center  
 1601 Kirkwood Highway, Room 21  
 Wilmington, DE 19805  
 Phone: 302 993-7260  
 Fax: 302 993-7265  
 E-Mail: [david.hilliard@va.gov](mailto:david.hilliard@va.gov)

Assistant DSO:

E-Mail:

DISTRICT OF  
COLUMBIA**P.J. Walker**

VFW National Service Office Supervisor  
 1722 Eye Street, NW, Ste 207  
 Washington, DC 20421  
 Phone: 202 530-9385  
 Fax: 202 775-9475  
 E-Mail: [Percell.Walker@va.gov](mailto:Percell.Walker@va.gov)

Claims Consultant:

Christopher Clark

E-Mail: [Christopher.clark6@va.gov](mailto:Christopher.clark6@va.gov)Admin Assistant:

Sylvia Evans

E-Mail: [sylvia.evans1@va.gov](mailto:sylvia.evans1@va.gov)

## EUROPE

*(Germany)***Dale R. Nagan (DSO)**

Address envelope as: -----

**(LEAVE NAME OFF ENVELOPE)**

Veterans of Foreign Wars  
 Attn: Dpt of Eur Service Officer  
 CMR 454 Box 3799  
 APO AE 09250

Phone: 49-911-9602633

Fax: 49-911-60046025

E-Mail: [vfwdsoeur@gmail.com](mailto:vfwdsoeur@gmail.com)

## EUROPE

*(Italy)***Ed Furnish (ADSO)**

Address envelope as: -----

**(LEAVE NAME OFF ENVELOPE)**

VFW - DSOITALY  
 Unit 31401 Box 49  
 APO AE 09630

Phone: 011-39-389-5616401

Fax: 011-39-049-9402752

E-Mail: [vfwdsoitaly@gmail.com](mailto:vfwdsoitaly@gmail.com)

## FLORIDA

**Jason K. Smith**

Department Service Officer  
 VA Regional Office  
 P.O. Box 1437, Room 217  
 St. Petersburg, FL 33731  
 Phone: 727 319-7483  
 Fax: 727 319-7776  
 E-Mail: [jason.k.smith@va.gov](mailto:jason.k.smith@va.gov)

Assistant DSOs:

Jonathan Cathcart

E-Mail: [jonathan.cathcart@va.gov](mailto:jonathan.cathcart@va.gov)

Amber Putnam

E-Mail: [amber.putnam@va.gov](mailto:amber.putnam@va.gov)

Fred Pankey

E-Mail: [Frederick.Pankey@va.gov](mailto:Frederick.Pankey@va.gov)Secretary:

Ardis K. Carver

E-Mail: [ardis.carver@va.gov](mailto:ardis.carver@va.gov)

**Roberto Roman**

VFW Assistant DSO  
 13800 Veterans Way  
 (Lake Nona Hospital) Rm. 1N202  
 Orlando, FL 32827  
 Phone: 407-631-1828  
 Fax: none  
 Email:

**Caroll Eleazard  
VFW Assistant DSO***(Mon, Tues, Wed)*

West Palm Beach VAMC  
 7305 N. Military Trail, Bldg. 10  
 West Palm Beach, FL 33410  
 Phone: 561-422-8206  
 Fax: 561-422-7600  
 Email: [Caroll.Eleazard@va.gov](mailto:Caroll.Eleazard@va.gov)

*(Thur, Fri)*

Miami VAMC  
 1201 NW 16<sup>th</sup> Street, Room A112  
 Miami, FL 33125  
 Phone: 305 324-4455 ext. 4725  
 Fax: 305 575-7247  
 E-Mail: [Caroll.Eleazard@va.gov](mailto:Caroll.Eleazard@va.gov)

## GEORGIA

**Joel L. Willis, Jr.**

VFW Department Service Office Supervisor  
 Floyd Veterans Memorial Bldg  
 2 MLK Jr. Drive, West Tower, Suite 460 E  
 Atlanta, GA 30334  
 Phone: 404 463-3072  
 Fax: 404 657-1288  
 E-Mail: [Joel.willis@vs.state.ga.us](mailto:Joel.willis@vs.state.ga.us)

Assistant DSOs:

Herbert Ward

E-Mail: [herbert.ward1@va.gov](mailto:herbert.ward1@va.gov)

Ed Irby

E-Mail: [eirbyvfw@windstream.net](mailto:eirbyvfw@windstream.net)Secretaries:

Deborah Clayton

## HAWAII

**James Kahalehoe, Jr.**

VFW Department Service Officer  
 Tripler Army Medical Center  
 459 Patterson Road, E-Wing, Rm. 1-C104  
 Honolulu, HI 96819-1522  
 Phone: 808 433-0494/0495  
 Fax: 808 433-0388  
 E-Mail: [james.kahalehoe@va.gov](mailto:james.kahalehoe@va.gov)

Assistant DSO:

Joseph Ancheta

E-Mail: [joseph.ancheta@va.gov](mailto:joseph.ancheta@va.gov)

## IDAHO

**William Heyob**

VFW Department Service Officer  
 444 West Fort Street  
 Boise, ID 83702  
 Phone: 208 780-1380  
 Fax: 208 780-1381  
 E-Mail: [bill.heyob@veterans.idaho.gov](mailto:bill.heyob@veterans.idaho.gov)

Assistant DSOs:

Jim Philpott

E-Mail: [jim.philpott@veterans.idaho.gov](mailto:jim.philpott@veterans.idaho.gov)

Wes McAuslan

E-Mail: [wes.mcauslan@veterans.idaho.gov](mailto:wes.mcauslan@veterans.idaho.gov)

Frank Fabbi

E-Mail: [frank.fabbi@veterans.idaho.gov](mailto:frank.fabbi@veterans.idaho.gov)

Michele Perry

E-Mail: [Michele.perry@veterans.idaho.gov](mailto:Michele.perry@veterans.idaho.gov)

Secretaries:

Jennel Binsky

E-Mail: [jennel.binsky@veterans.idaho.gov](mailto:jennel.binsky@veterans.idaho.gov)

Tiffany Barrett

E-Mail: [tiffany.barrett@veterans.idaho.gov](mailto:tiffany.barrett@veterans.idaho.gov)

**Kelly McCartney**

VFW Assistant DSO  
 320 Collins Rd.  
 Boise, ID 83702  
 Phone: 208-780-1396  
 Fax: 208 780-1397  
 E-Mail: [Kelly.mccartney@veterans.idaho.gov](mailto:Kelly.mccartney@veterans.idaho.gov)

Secretary:

Nancy Reed

E-Mail: [nancy.reed@veterans.idaho.gov](mailto:nancy.reed@veterans.idaho.gov)

**Robert Smith**

VFW Assistant DSO  
 420 Falls Avenue  
 Twin Falls, ID 83301  
 Phone: 208-736-0719  
 Fax: 208-736-1044  
 E-Mail: [robert.smith@veterans.idaho.gov](mailto:robert.smith@veterans.idaho.gov)

Secretary:

Shalon Jones

E-Mail: [shalon.jones@veterans.idaho.gov](mailto:shalon.jones@veterans.idaho.gov)

**Deborah A. Harmon**

**Ricky L. Poisel**  
 VFW Assistant DSOs  
 1957 Alvin Ricken Dr.  
 Pocatello, ID 83201  
 Phone: 208 235-7890  
 Fax: 208 235-7891  
 E-Mail: [deborah.harmon@veterans.idaho.gov](mailto:deborah.harmon@veterans.idaho.gov)  
 E-Mail: [rick.poisel@veterans.idaho.gov](mailto:rick.poisel@veterans.idaho.gov)

Secretary:

Arlene Davis

E-Mail: [arlene.davis@veterans.idaho.gov](mailto:arlene.davis@veterans.idaho.gov)

**Darryl Heisey**

VFW Assistant DSO  
 120 East Railroad Avenue  
 Post Falls, ID 83854  
 Phone: 208-446-1092  
 Fax: 208-446-1093  
 E-Mail: [Darryl.heisey@veterans.idaho.gov](mailto:Darryl.heisey@veterans.idaho.gov)

Secretary:

Lonnie Stephens

E-Mail: [lonnie.stephens@veterans.idaho.gov](mailto:lonnie.stephens@veterans.idaho.gov)

**Joe Riener****Bob Cooper**

VFW Assistant DSOs

821 21<sup>st</sup> Avenue

Lewiston, ID 83501

Phone: 208 750-3690

Fax: 208 750-3691

E-Mail: [joseph.riener@veterans.idaho.gov](mailto:joseph.riener@veterans.idaho.gov)E-Mail: [bob.cooper@veterans.idaho.gov](mailto:bob.cooper@veterans.idaho.gov)**Secretary:**

Anita Monroe

E-Mail: [anita.monroe@veterans.idaho.gov](mailto:anita.monroe@veterans.idaho.gov)**FOR EDUCATION ISSUES ONLY****Doug Jacobson**

Idaho State Approving Authority for

Post 9/11 GI Bill Benefits

351 Collins Rd

Boise, ID 83702

Phone: 208 780-1332

E-Mail: [doug.jacobson@veterans.idaho.gov](mailto:doug.jacobson@veterans.idaho.gov)

## ILLINOIS

**Derek C. Giffin**

Director Veteran Services

2122 West Taylor Street, Room 105

Chicago, IL 60612

Phone: 312 980-4284

Fax: 312 706-6680

E-Mail: [derek.giffin@va.gov](mailto:derek.giffin@va.gov)**Assistant DSOs:**

Vera L. Moore

E-Mail: [vera.moore@va.gov](mailto:vera.moore@va.gov)

Jacob Crawford

E-Mail: [jacob.crawford@va.gov](mailto:jacob.crawford@va.gov)

Russell Meredith

E-Mail: [russell.meredith@va.gov](mailto:russell.meredith@va.gov)**Claims Consultant:**

Maria Phillips

E-Mail: [Maria.phillips@va.gov](mailto:Maria.phillips@va.gov)

Grabiela Salgado

E-Mail: [grabiela.salgado@va.gov](mailto:grabiela.salgado@va.gov)**Gregory Strong**

Assistant State Service Officer, Field

Marion VAMC, Room 103

2401 W. Main St.

Marion, IL 62959

Phone: 618-997-5311 ext. 58230

E-Mail:

**Douglas Eaton**

Assistant State Service Officer, Field

Illiana VA Health Care System at Danville

1900 E. Main Street, Rm. 1012

Danville, IL 61832

Phone: 217-554-4502

E-Mail: [douglas.eaton2@va.gov](mailto:douglas.eaton2@va.gov)

## INDIANA

**Gerald (Jerry) Shutt**

VFW Department Service Office Manager  
 575 N. Pennsylvania Street, RM 319  
 Indianapolis, IN 46204  
 Phone: 317 916-3629  
 Fax: 317 916-3426  
 E-Mail: [gerald.shutt@va.gov](mailto:gerald.shutt@va.gov)

**DSO:**

Ronald Capps

E-Mail: [ronald.capps@va.gov](mailto:ronald.capps@va.gov)

**Claims Consultant:**

Todd Erickson

E-Mail: [todd.erickson2@va.gov](mailto:todd.erickson2@va.gov)

Alan Todd

E-mail: [alan.w.todd@va.gov](mailto:alan.w.todd@va.gov)

**Secretary:**

Nancy Dunnuck

E-Mail: [nancy.dunnuck@va.gov](mailto:nancy.dunnuck@va.gov)

## IOWA

**Shane Pankonen**

VFW Asst. Department Service Officer  
 Federal Building, Room 557  
 Des Moines, IA 50309  
 Phone: 515-323-7546  
 Fax: 515 323-7405  
 E-Mail:

**Claims Consultant:**

E-Mail:

**Richard J. Davis**

VFW Department Service Officer  
 VA Medical Center  
 601 Highway 6 West  
 Iowa City, IA 52246  
 Phone: 319 339-7063  
 E-Mail: [Richard.davis6@va.gov](mailto:Richard.davis6@va.gov)  
 (cell: 515-418-7175)

## KANSAS

**David Kennedy**

VFW Department Service Office  
 VA Regional Office 452  
 PO Box 21318  
 Wichita, KS 67218  
 Phone: 316 688-6801  
 Toll-Free: 1-888-878-6881, x. 56801  
 Fax: 316 688-6777  
 E-Mail: [david.kennedy6@va.gov](mailto:david.kennedy6@va.gov)

**Assisstant DSO:**

Alfred Besser

E-Mail: [Alfred.Besser@va.gov](mailto:Alfred.Besser@va.gov)

E-Mail:

**Office Assistant:**

Stefannie Wurdeman

E-Mail: [Stefannie.Wurdeman@va.gov](mailto:Stefannie.Wurdeman@va.gov)

**David Tinsley**

VFW Assistant Department Service Officer  
 VA Medical Center  
 2200 Gage Boulevard  
 Topeka, KS 66622  
 Phone: 785 350-4491  
 Toll Free: 800 574 8387 ext. 54491  
 Fax: 785 350-4472  
 E-Mail: [david.tinsley@va.gov](mailto:david.tinsley@va.gov)

**Office Assistant:**

Jessica Kats

E-Mail: [Jessica.kats@va.gov](mailto:Jessica.kats@va.gov)



**William H. Shippey**

VFW Assistant Service Officer  
 4101 S 4<sup>th</sup> St., Rm. B107  
 Leavenworth, KS 66048  
 Phone: 913 758-4296  
 Toll Free: 800 952 8387 ext. 4296  
 Fax: 913 758-4257  
 E-Mail: [William.shippey@va.gov](mailto:William.shippey@va.gov)

Assistant DSO:

Allen Barnes

E-Mail: [allen.barnes2@va.gov](mailto:allen.barnes2@va.gov)

## KENTUCKY

**Jerry Kayrouz**

VFW Department Service Officer  
 P.O. Box 2105  
 Louisville, KY 40201-2105  
 Phone: 502 566-4422  
 Fax: 502 566-4425  
 E-Mail: [VFW.VBALOU@va.gov](mailto:VFW.VBALOU@va.gov)

Assistant DSO:

E-Mail:

Secretary:

Lela M. Eisenback

E-Mail: [lela.eisenback@va.gov](mailto:lela.eisenback@va.gov)

## LOUISIANA

**Alfred Leger**

VFW Department Service Officer  
 Louisiana Dept. of Veterans Affairs  
 602 N. 5<sup>th</sup> St  
 (Mailing Address: PO Box 94095)  
 Baton Rouge, LA 70804  
 Phone: 225 219 5008  
 Fax: 225 219-5590  
 E-Mail: [alfred.leger@vetaffairs.la.gov](mailto:alfred.leger@vetaffairs.la.gov)

## MAINE

**Cornelius Ware**

VFW Department Service Officer  
 Department of VA Togus  
 Box 3311  
 Augusta, ME 04330-3311  
 Phone: 207 623-5723  
 Fax: 207 626-4732  
 E-Mail: [Cornelius.ware@va.gov](mailto:Cornelius.ware@va.gov)

Assistant DSO:

Joann Bolduc

E-mail: [joann.bolduc@va.gov](mailto:joann.bolduc@va.gov)

## MARYLAND

**Mary Walters**

VFW Department Service Officer  
Fallon Federal Building  
31 Hopkins Plaza, Room 1226  
Baltimore, MD 21201-2823  
Phone: 410 230-4480  
Fax: 410 230-4481  
E-Mail: [mary.walters313@va.gov](mailto:mary.walters313@va.gov)

**WALTERS Direct Phone: 443-469-9512**

Assistant DSOs:

Maxine Davis

E-Mail: [Maxine.davis@va.gov](mailto:Maxine.davis@va.gov)

E-Mail:

Service Officer

Anthony (Tony) Navicakas

E-Mail: [Anthony.navickas@va.gov](mailto:Anthony.navickas@va.gov)

Administrative Assistant:

Alan G. Fidler

E-Mail: [alan.fidler@va.gov](mailto:alan.fidler@va.gov)

Lydia Sampson

E-Mail: [Lydia.sampson@va.gov](mailto:Lydia.sampson@va.gov)

## MASSACHUSETTS

**Mark Allen**

State Service Officer  
Veterans of Foreign Wars  
John F. Kennedy Federal Building  
Government Center - Room 1500-C  
Boston, MA 02203  
Phone: 617 303-5690  
Mobile:  
Fax: 617 227-2024  
E-Mail: [mark.allen3@va.gov](mailto:mark.allen3@va.gov)

Assistant Service Officer

Jason Kane

Phone: 617-303-5688

E-Mail:

Assistant Service Officer-South

Michael Raymond

E-Mail: [sergeantraymond@gmail.com](mailto:sergeantraymond@gmail.com)

Executive Assistant:

Leah LaPointe

Phone: 617-303-5688

E-Mail: [leah.lapointe@va.gov](mailto:leah.lapointe@va.gov)

**Nicolle Phillips**

Assistant State Service Officer (West-Ludlow)  
Phone: 413-347-2307  
E-Mail: [nphillipsvfw@gmail.com](mailto:nphillipsvfw@gmail.com)

**Delray Dorsey**

Assistant State Service Officer (South)  
Phone: 781-812-8125  
Email: [delraydorsey1399@gmail.com](mailto:delraydorsey1399@gmail.com)

MICHIGAN

**VA Regional Office Staff:****Paul W. Pirlot**

State Director  
 VFW Department of Michigan  
 477 Michigan Avenue, Ste. #1215  
 Detroit MI 48226-2588  
 Phone: 313/964-6510  
 FAX: 313/964-6545  
 Email: [paul.pirlot@va.gov](mailto:paul.pirlot@va.gov)

**Martha M. Washington**

Assistant Director  
 Email: [Martha.washington@va.gov](mailto:Martha.washington@va.gov)

**Marlene L. Khaireddine**

Exec. Admin. Asst. to State Director/Claims Consultant  
 Email: [marlene.khaireddine@va.gov](mailto:marlene.khaireddine@va.gov)

**Assistant State Service Officers (VARO):****Sidney Love, Jr.**

Email: [Sidney.love@va.gov](mailto:Sidney.love@va.gov)

**Joseph K. Greene**

Email: [joseph.greene2@va.gov](mailto:joseph.greene2@va.gov)

**John C. Stilley**

Email: [john.stilley@va.gov](mailto:john.stilley@va.gov)

**Robert Kilmer**

Email: [Robert.kilmer@va.gov](mailto:Robert.kilmer@va.gov)

**~~James Robinson, Jr.~~**

Email:

**Claims Consultants (VARO):****Agnes J. Little**

Email: [agnes.little@va.gov](mailto:agnes.little@va.gov)

**Tammy L. Putinsky**

Email: [tammy.putinsky@va.gov](mailto:tammy.putinsky@va.gov)

**Rebecca J. Farmer**

Email: [rebecca.farmer@va.gov](mailto:rebecca.farmer@va.gov)

MICHIGAN (cont)

**FIELD STAFF:****Bonnie J. Williams**

Assistant State Field Service Officer  
 VA Medical Center  
 2215 Fuller Rd.  
 Ann Arbor MI 48105  
 Ph: 734/769-7100 X7607  
 Fax: 734/761-7784  
 Email: [vfwus.vbadet@va.gov](mailto:vfwus.vbadet@va.gov)

**Patrick D. Holcomb**

Assistant State Field Service Officer  
 Jacobetti Michigan Veterans Home  
 Marquette MI 49855  
 Phone: 906/226-3576 X318  
 Fax: 906/225-9273  
 Email: [vfwupnorth@hotmail.com](mailto:vfwupnorth@hotmail.com)

**Michael W. Clark / Michael D. Thompson**

Assistant State Field Service Officers  
 VA Medical Center  
 1500 Weiss  
 Saginaw MI 48602  
 Ph: 800/406-5143 X11730  
 Clark Email: [Michael.clark13@va.gov](mailto:Michael.clark13@va.gov)  
 Thompson Email: [vfwus.vbadet@va.gov](mailto:vfwus.vbadet@va.gov)

**Karen R. Greene**

Claims Consultant (field)  
 VA Medical Center  
 4646 John R  
 Detroit MI 48201  
 Ph: 313/576-3507  
 Email: [Karen.greene@va.gov](mailto:Karen.greene@va.gov)

**Robin D. Bailey**

Assistant State Field Service Officer  
 VA Medical Center  
 5500 Armstrong  
 Battle Creek MMI 49016  
 Ph: 269/966-5600 X33889

**Robert D. Erickson**

Claims Consultant (field)

**Phil Presnell**

Assistant State Field Service Officer

## MICHIGAN (cont)

**Barry Walter**  
Assistant State Service Officer  
Email: [barry.walter@va.gov](mailto:barry.walter@va.gov)

## MINNESOTA

**Jon Gohn**  
Director, VFW Claims Division  
Veterans of Foreign Wars of the U.S.  
Bishop Henry Whipple Federal Building  
1 Federal Drive – Suite G900  
St. Paul, MN 55111-4007  
Phone: 612 970-5669  
Fax: 612 970-5404  
E-Mail: [jon.gohn@va.gov](mailto:jon.gohn@va.gov)

Assistant Office Supervisor:  
Lynette Bonin

E-Mail: [lynette.bonin@va.gov](mailto:lynette.bonin@va.gov)

Veterans Benefits Representative:  
Scott Sutherland

E-mail: [francis.sutherland@va.gov](mailto:francis.sutherland@va.gov)

Claims Examiners:

Stephen Walker

E-mail: [Stephen.walker7@va.gov](mailto:Stephen.walker7@va.gov)

## MISSISSIPPI

**Betty Martin**  
Claims Division Director  
Mississippi State Veterans Affairs  
1600 East Woodrow Wilson Blvd  
Jackson, MS 39216  
**Mailing Address: (PO Box 55949, Jackson, MS 39296)**  
Phone: 601 364-7180  
Fax: 601 364-7226  
E-Mail: [bmartin@vab.ms.gov](mailto:bmartin@vab.ms.gov)

Assistant DSOs:

Allen W. Thompson

E-Mail: [allent69@yahoo.com](mailto:allent69@yahoo.com)

Claims Consultant:

Administrative Assistant:

Glory Chambers

E-mail: [gchambers@vab.ms.gov](mailto:gchambers@vab.ms.gov)

Phone: 601 364-7182

## MISSOURI

**Dennis F. Flynn**  
VFW Department Service Officer  
9700 Page Ave., Room 1-027  
St. Louis, MO 63132  
Phone: 314 253 4470  
Fax: 314-253-4162  
E-Mail: [dennis.flynn@va.gov](mailto:dennis.flynn@va.gov)

Assistant DSO:

Steven Jones

E-mail: [steven.jones13@va.gov](mailto:steven.jones13@va.gov)

Claims Consultant:

Shelley Bell

E-Mail: [vfwsbell@vba.va.gov](mailto:vfwsbell@vba.va.gov)

Secretary:

Teri Dover

E-mail: [Teri.Dover@va.gov](mailto:Teri.Dover@va.gov)

**Charles Harris  
& Krystyl Dulle**  
VFW Assistant DSO  
VA Medical Center  
4801 E. Linwood Blvd., Rm. 1404  
Kansas City, MO 64128  
Phone: 816-922-2881  
Fax: 816- 922-4749

**Bryan Clayton**

VFW Assistant DSO  
VA Medical Center  
915 North Grand, Room A339A  
St. Louis, MO 63106  
Phone: 314 289-6382  
Fax: 314 289-6482  
E-Mail: [bryan.clayton@va.gov](mailto:bryan.clayton@va.gov)

**James W. Juergens**

VFW Assistant Department Service Officer  
John J. Pershing Medical Center  
1500 NW Blvd, Main Hospital, Rm 22  
Poplar Bluff, MO 63901  
Phone: 573 778-4614  
Fax: 573 778-4017

VFW Assistant Department Service Officer  
VA Medical Center  
800 Hospital Drive  
Room 537  
Columbia, MO 65201  
Phone: 573 814-6007  
Fax: 573 814-6009

VFW Assistant Department Service Officer  
600 N Main Street, Room 243  
Mt. Vernon, MO 65712  
Phone: 417 466-0115  
Fax: 417 466-0116

**MONTANA**

**Daniel D. Arnold**

VFW Department Service Officer  
Montana Veterans Affairs Division  
600 Central Plaza, Ste #300  
Great Falls, MT 59401  
Phone: 406 452-2265  
Fax: 406 453-5871  
E-Mail: [danarnold@mt.gov](mailto:danarnold@mt.gov)

## NEBRASKA

**John McNally**

VFW Department Service Officer  
 3800 Village Drive  
 P.O. Box 85816  
 Lincoln, NE 68501-5816  
 Phone: 402 471-2458  
 Fax: 402 471-7070  
 E-Mail: [john.s.mcnally@nebraska.gov](mailto:john.s.mcnally@nebraska.gov)

Manager, State Vet Srv Of.:

Matthew Starkey

E-Mail: [matthew.starkey@va.gov](mailto:matthew.starkey@va.gov)

Veterans Service Officers:

Steven Burger

E-Mail: [steve.burger@va.gov](mailto:steve.burger@va.gov)

Thomas R. McDonough, Jr.

E-Mail: [tom.mcdonough@va.gov](mailto:tom.mcdonough@va.gov)

Richard Noyes

E-Mail: [Richard.noyes@va.gov](mailto:Richard.noyes@va.gov)

Russell Schultze

E-Mail: [russell.schultze@nebraska.gov](mailto:russell.schultze@nebraska.gov)

Staff Assistant

Kathryn A. Gillmore

## NEVADA

**Denise Estes**

VFW Department Service Officer  
 5460 Reno Corporate Drive, Room 103  
 Reno, NV 89511  
 Phone: 775 321-4885  
 Fax: 775 321-4889  
 E-Mail: [Denise.Estes@va.gov](mailto:Denise.Estes@va.gov)

NEW  
HAMPSHIRE**John A. Barrett**

VFW Department Service Officer  
 Norris Cotton Federal Building  
 275 Chestnut Street  
 Manchester, NH 03101  
 Phone: 603 222-5780  
 Fax: 603 222-5783  
 E-Mail: [john.barrett1@va.gov](mailto:john.barrett1@va.gov)

Administrative Assistant:

Nancy Warden

E-Mail: [nancy.warden@va.gov](mailto:nancy.warden@va.gov)

## NEW JERSEY

**Bernard J. McElwee**

VFW Department Service Officer  
 20 Washington Place  
 Newark, NJ 07102  
 Phone: 973 297-3226  
 Fax: 973 623-1244  
 E-Mail: [bernard.mcelwee@vba.va.gov](mailto:bernard.mcelwee@vba.va.gov)

Secretary:

Millie Diaz

**Daniel Wine**

VFW Department Service Officer  
 VFW N.J.  
 Philadelphia VARO  
 5000 Wissahickon Ave. / P.O. Box 42938  
 Philadelphia, PA 19101-2938  
 Phone: 609-802-5217  
 Fax: 215 381-3491  
 E-Mail: [daniel.wine@va.gov](mailto:daniel.wine@va.gov)

NEW MEXICO

**Cynthia Archuleta**

VFW Department Service Officer  
PO Box 2013  
Albuquerque, NM 87103  
Phone: 505 346-4881  
Fax: 575 652-5410  
E-Mail: [cynthia.archuleta@va.gov](mailto:cynthia.archuleta@va.gov)

Claims Consultant:

Kaitlin T. Jaramillo  
E-Mail: [kaitlin.jaramillo@va.gov](mailto:kaitlin.jaramillo@va.gov)

*Note: physical street address: 500 Gold Ave, Suite 3104 (do not send mail to this address)*

NEW YORK

**Thomas Todaro**

VFW Department Service Officer  
130 S. Elmwood Avenue, Suite 626  
Buffalo, NY 14202-2484  
Phone: 716 857-3403  
Fax: 716 857-3484  
E-Mail: [Thomas.Todaro2@va.gov](mailto:Thomas.Todaro2@va.gov)

ADSO:

Marlene Roll  
Phone: 716-857-3348  
E-Mail: [marlene.roll@va.gov](mailto:marlene.roll@va.gov)

Administrative Assistant:

Phone: 716-857-3403  
E-Mail:

**John Bartow**

VFW Department Service Officer  
VA Medical Center – Room C308-5A  
113 Holland Avenue  
Albany, NY 12208  
Phone: 518 626-5687  
Fax: 518-626-5673  
E-Mail:

Administrative Assistant:

Destiny Ramos  
E-Mail: [destiny.ramos@va.gov](mailto:destiny.ramos@va.gov)

NORTH  
CAROLINA

**Cleophus L. Summers**

VFW Department Service Officer  
VA Regional Office  
251 North Main Street  
Winston-Salem, NC 27155  
(DO NOT OPEN IN MAIL ROOM)  
Phone: 336 631-5457  
Fax: 336 714-0901  
E-Mail: [cleophus.summers2@va.gov](mailto:cleophus.summers2@va.gov)

Secretary:

Andrea Myers  
E-Mail: [Andrea.myers@va.gov](mailto:Andrea.myers@va.gov)



## NORTH DAKOTA

**Russel Foster**

VFW Department Service Officer (5)  
 VAM&ROC  
 2101 North Elm Street - Suite 205  
 Fargo, ND 58102  
 Phone: 701 451-4635  
 Fax: 701 451-4670  
 E-Mail: [Russel.Foster@va.gov](mailto:Russel.Foster@va.gov)

Claims Representative:

Nicholas E. Jalbert  
 E-Mail: [nicholas.jalbert@va.gov](mailto:nicholas.jalbert@va.gov)

## OHIO

**Eric Drake**

VFW Department Service Officer  
 A.J. Celebreeze Federal Building  
 1240 East 9th Street, Room 1013-A  
 Cleveland, OH 44199  
 Phone: 216 522-3510  
 Fax: 216 522-7335  
 E-Mail: [eric.drake@va.gov](mailto:eric.drake@va.gov)  
 E-Mail: [vfw.vbacle@va.gov](mailto:vfw.vbacle@va.gov)

Assistant DSOs:

Larry Brandal  
 E-mail: [larry.brandal@va.gov](mailto:larry.brandal@va.gov)  
 Lora Viars  
 E-mail: [lora.viars@va.gov](mailto:lora.viars@va.gov)  
 Casey Nichols  
 E-mail: [Catherine.nichols2@va.gov](mailto:Catherine.nichols2@va.gov)  
Claims Benefits Rep/Analyst  
 Amy Lauria  
 E-mail: [amy.e.lauria@va.gov](mailto:amy.e.lauria@va.gov)

**Keith Jeffers, DSO**

1044 Kraus-Beck Road  
 Gallipolis, OH 45631  
 Phone: 740-645-2108  
 E-Mail: [jeffersvfw@gmail.com](mailto:jeffersvfw@gmail.com)

**Justin Maloney**

VFW Assistant State Service Officer  
 VARO Cleveland -Outbased Cincinnati  
 36 East 7<sup>th</sup> Street, Suite 225  
 Cincinnati, OH 45202  
 Phone: 513 684-2661  
 Fax: 513-684-2660  
 Email: [Justin.maloney@va.gov](mailto:Justin.maloney@va.gov)

Assistant DSO:

Sabrina Blake  
 E-mail: [Sabrina.blake@va.gov](mailto:Sabrina.blake@va.gov)  
 Jerry Fatora  
 Email:

**Jeffrey Rollins**

Assistant Service Officer @ Dayton VAMC  
 Mailing address: see above listing for Cincinnati  
 Phone: 937 268-6511 x. 2964  
 Fax: 937 267-3914  
 Email: [Jeffrey.rollins325@va.gov](mailto:Jeffrey.rollins325@va.gov)

**Michael Milam**

Assistant Service Officer  
 VA Medical Center - Cincinnati  
 36 East 7<sup>th</sup> Street, Room B-148  
 Cincinnati, OH 45202  
 Phone: 513 475-6439  
 Fax: 513-475-6557  
 Email: [Michael.milam@va.gov](mailto:Michael.milam@va.gov)

## OKLAHOMA

*(Primary Office Contact)***Kayla Keck**

Supervisor, VFW Veterans Service Office  
 VA Regional Office  
 125 South Main Street  
 Muskogee, OK 74401  
 Phone: 918 781-7769  
 Fax: 918 686-6604  
 E-Mail: [vfw.vbamus@va.gov](mailto:vfw.vbamus@va.gov)

DSO:

James Dockemeyer

E-Mail: [vfw.vbamus@va.gov](mailto:vfw.vbamus@va.gov)Assistant DSOs:

Bud Milner

E-Mail: [vfw.vbamus@va.gov](mailto:vfw.vbamus@va.gov)**William Hinds**

Assistant Service Officer  
 VAMC  
 921 NE 13th St, Room 1B109  
 Oklahoma City, OK 73104  
 Phone: (405)456-5476  
 No fax #

## OREGON

**Michael G. Miller**

VFW Department Service Officer  
 VA Regional Office  
 100 Southwest Main, Suite 200  
 Portland, OR 97204  
 Phone: 503 412-4757  
 Fax: 503 412-4758  
 Office email: [vfw.vbaport@va.gov](mailto:vfw.vbaport@va.gov)

Assistant DSO:

James Weston

E-Mail: [james.weston@va.gov](mailto:james.weston@va.gov)Claims Examiner:

E-Mail:

## PACIFIC AREAS

*US Mailing address:***Donald Melendy (Manila)**

PSC 517, Box 4783  
 FPO, AP 96517  
 Email: [Donald.Melendy@va.gov](mailto:Donald.Melendy@va.gov)

*Philippines Office:*

381 Santol Rd, Clarkview Sub  
 Angeles City, Pampanga 2009

Office Hours – **Angeles City**

Mon – Wed: 0830 – 1500

Tel: (045) 321-0084

Office Hours – **Manila VARO**

Thurs – 0800 – 1400

Tel: (02) 550-3885

**For appointments please call (045) 321-0084***Phone: (+12hrs from EST)***Barry Moshinsky, ADSO – THAILAND**E-Mail: [barry.moshinsky@gmail.com](mailto:barry.moshinsky@gmail.com)**Mike Castro, ADSO – JAPAN**M-Mail: [boats2\\_123@msn.com](mailto:boats2_123@msn.com)

## PENNSYLVANIA

**John J. Foster, Jr.**

VFW Department Service Officer  
 5000 Wissahickon Avenue  
 (MAIL: VARO & Insurance Center)  
 ATTN: VFW, P.O. Box 42938  
 Philadelphia, PA 19101-2938  
 Phone: 215 381-3123  
 Fax: 215 381-3491  
 E-Mail: [john.foster7@va.gov](mailto:john.foster7@va.gov)

**Elizabeth Salvador**

VFW Department Service Officer  
 1000 Liberty Avenue, Room 1601  
 Pittsburgh, PA 15222  
 Phone: 412 395-6259/6260  
 Fax: 412 395-6261  
 E-mail: [elizabeth.salvador@va.gov](mailto:elizabeth.salvador@va.gov)

**Joann Kane**

VFW Supervisor/Claims Consultant  
 1123 East End Blvd., Bldg. 35, Suite 1  
 Wilkes-Barre, PA 18702  
 Phone: 570 821-2535/2536  
 Fax: 570 821-2539  
 E-Mail: [joann.kane@va.gov](mailto:joann.kane@va.gov)

**John Chiodi**

VFW Department Service Officers  
 4002 Fenton Avenue  
 Harrisburg, PA 17109  
 Phone: 717 234-7927  
 Fax: 717 909-7817  
 E-Mail: [jchiodi@vfwpahq.org](mailto:jchiodi@vfwpahq.org)

**Michelle (Shelly) Messina  
 Supervisor/Claims Consultant**

VFW Erie Dept. Service Division  
 3112 Buffalo Road, Suite A  
 Erie, PA 16510  
 Office: 814 835-8494  
 Cell: 814-460-5838  
 Fax: 814 835-8493  
 E-Mail: [shelly.vfwerie@gmail.com](mailto:shelly.vfwerie@gmail.com)

Assistant DSOs:

Katherine Woodman

E-Mail: [Katherine.Woodman@va.gov](mailto:Katherine.Woodman@va.gov)

Andre Pettway

E-Mail:

Claims Consultant:

Gertrude V. Strain

E-Mail: [trudy.strain@va.gov](mailto:trudy.strain@va.gov)

Evangeline Johnson

E-Mail: [Evangeline.johnson@va.gov](mailto:Evangeline.johnson@va.gov)Assistant DSOs:Claims Consultant:

Kyra Price

E-mail: [Kyra.Price@va.gov](mailto:Kyra.Price@va.gov)

Matthew Enger

Assistant DSO:

Luis T. Ybarra

E-Mail: [luis.ybarra@va.gov](mailto:luis.ybarra@va.gov)Claims Consultant:

Lorie Ybarra

E-Mail:

Assistant DSO:

Edward Fake

E-Mail:

Christine Frederick

Cell Phone: 717 884-1705 (*Frederick*)E-Mail: [cfrederick@vfwpahq.org](mailto:cfrederick@vfwpahq.org)Claims Consultant:

Linda Jayman

E-Mail:

Assistant DSO:

Melissa Davis

E-Mail: [Melissa.vfwerie@gmail.com](mailto:Melissa.vfwerie@gmail.com)

Cell: 814-730-3919

Administrative Assistant:

Shaun Miller

E-Mail: [shaun.vfwerie@gmail.com](mailto:shaun.vfwerie@gmail.com)

**Clarence Madigan**, VFW Assistant DSO  
**Linda Eshenbaugh**, Claims Consultant  
Butler VAMC  
325 New Castle Road  
Butler, PA 16001  
Phone: 724 287-4781 ext. 4579  
E-Mail: [clarence.madigan@va.gov](mailto:clarence.madigan@va.gov)  
E-Mail: [Linda.Eshenbaugh@va.gov](mailto:Linda.Eshenbaugh@va.gov)

**Margaret Lidwell**  
**William Miller**  
VFW Assistant DSO  
VAMC Altoona  
2907 Pleasant Val. Blvd.  
Altoona, PA 16602  
Phone: 814 943-8164 ext. 8166  
E-Mail: [William.miller31f9e1@va.gov](mailto:William.miller31f9e1@va.gov)

**Dave Bower / Adam Murphy**  
**Sean MacMillen / Cynthia Bardo**  
VFW Assistant DSO  
20 Bellefonte Avenue  
Lock Haven, PA 17745  
Phone: 570 748-5929  
Fax: 570-371-5479  
E-Mail: (Bower) [dave.topdwb@gmail.com](mailto:dave.topdwb@gmail.com)

RHODE ISLAND

**Raymond Denisewich**  
VFW Department Service Officer  
VA Regional Office  
380 Westminster Street  
Providence, RI 02903  
Phone: 401 223-3689  
Fax: 401 272-2580  
E-Mail: [Raymond.denisewich@va.gov](mailto:Raymond.denisewich@va.gov)

Claims Consultant:  
Susan Rezendes  
Phone: 401 223-3690  
E-Mail: [susan.rezendes@va.gov](mailto:susan.rezendes@va.gov)

SOUTH  
CAROLINA

**Martin Snowden**  
VFW Department Service Officer  
VA Regional Office  
6437 Garners Ferry Road, Suite 1124  
Columbia, SC 29209  
Phone: 803 647-2442/2443  
Fax: 803 647-2313  
E-Mail: [martin.snowden@va.gov](mailto:martin.snowden@va.gov)

Claims Consultant:  
Crystlyn Fisher  
E-Mail: [Crystlyn.Fisher@va.gov](mailto:Crystlyn.Fisher@va.gov)

E-Mail:

## SOUTH DAKOTA

**Aaron T. Pollard**  
 Deputy Secretary  
 VA Regional Office  
 2501 West 22<sup>nd</sup> Street  
 P.O. Box 5046  
 Sioux Falls, SD 57117-5046  
 Phone: 605 333-6869  
 Mobile: 605 360-4173  
 E-Mail: [aaron.pollard@state.sd.us](mailto:aaron.pollard@state.sd.us)

**Sioux Falls Claims Office**  
 Phone: 605 333-6869

**Claims Office Supervisor**  
 Heather Bullerman

E-mail: [Heather.Bullerman@va.gov](mailto:Heather.Bullerman@va.gov)

**Claims Examiners:**  
 Donald Thomson

E-mail: [donald.thomson@va.gov](mailto:donald.thomson@va.gov)

Michael Maske

E-mail: [michael.maske@va.gov](mailto:michael.maske@va.gov)

**Claims Examiners:**  
 Krystal Magee

E-mail: [krystal.magee@va.gov](mailto:krystal.magee@va.gov)

Erin Brown

E-mail: [erin.brown2@va.gov](mailto:erin.brown2@va.gov)

## TENNESSEE

**Reginald Sims**  
 Madison County Service Officer &  
 VFW Department Service Officer  
 1981 Hollywood Drive  
 Jackson, TN 38305  
 Phone: 731 660-6221 x. 3824  
 Fax:  
 E-mail: [rsims@madisoncountyttn.gov](mailto:rsims@madisoncountyttn.gov)

## TEXAS

**Eddie Sherman**  
 Texas Veterans Commission Service Officer  
 One Veterans Plaza  
 701 Clay Street  
 Waco, TX 76799  
 Phone: 254 299-9959  
 Fax: 254 299-9970  
 E-Mails: [vfw.vbawac@va.gov](mailto:vfw.vbawac@va.gov)

**Admin Asst.:**

Jeanne Hoke

E-mail: [vfw.vbawac@va.gov](mailto:vfw.vbawac@va.gov)

**Mike Eshenbaugh**  
 Texas Veterans Commission Service Officer  
 6900 Almeda Road  
 Houston, Texas 77030-4200  
 Phone: 713 383-2730  
 Fax: (713) 383-2746  
 E-Mail: [terry.eshenbaugh@va.gov](mailto:terry.eshenbaugh@va.gov)

**Admin Asst.:**

Pamela Roorda

E-mail: [Pamela.roorda@va.gov](mailto:Pamela.roorda@va.gov)

## UTAH

**Wendy Griffin** (*temporary*)  
 VFW Department Service Officer  
 550 Foothill Drive, Suite 105  
 PO Box 581900  
 Salt Lake City, UT 84158-1900  
 Phone: 801 326-2385  
 Fax: 801 326-2388  
 E-Mail: [wendy.griffin2@va.gov](mailto:wendy.griffin2@va.gov)

Claims Consultant:

E-mail:

Administrative Personnel:

Isabel Jackson  
 E-mail: [Isabel.jackson@va.gov](mailto:Isabel.jackson@va.gov)

## VERMONT

**Joseph R. LaPerle**  
 VFW Department Service Officer  
 VA Medical & Regional Office Center  
 215 North Main Street  
 White River Junction, VT 05009  
 Phone: 802 296-5168  
 Fax: 802 296-5198  
 E-Mail: [joseph.laperle@va.gov](mailto:joseph.laperle@va.gov)

Claims Consultant:

Jacqueline Morin  
 E-Mail: [jacqueline.morin@va.gov](mailto:jacqueline.morin@va.gov)

## VIRGINIA

**Bobbiejo Lazo**  
 VFW Department Service Officer  
 1400 Lynchburg St  
**(Mailing address: PO Box 1211)**  
 Hopewell, VA 23860  
 Phone: 540 563-1437  
 Fax: 866 695-7456  
 E-Mail: [serviceofficer@vfwva.org](mailto:serviceofficer@vfwva.org)

## WASHINGTON

**William (Bill) Brown**  
 VFW Department Service Officer  
 915 Second Avenue, Room 1044  
 Seattle, WA 98174  
**(DO NOT OPEN IN MAIL ROOM)**  
 Phone: 206 341-8284  
 Fax: 206 220-6241  
 Email: Yo Han Kim

Assistant Service Officer:

Celeste Ashworth  
 E-mail: [celeste.ashworthvfw@gmail.com](mailto:celeste.ashworthvfw@gmail.com)  
 Antwaine Dowdy  
 E-mail: [antwainedowdyvfwso@gmail.com](mailto:antwainedowdyvfwso@gmail.com)

Claims Consultants:E-Mail: [yo.kim@va.gov](mailto:yo.kim@va.gov)

E-Mail:

**Debra Ann Proctor**

**Julie Jacquot**

**Robert Pope**

1601 E 4th Plain Blvd

Bldg 15 Room 112

Vancouver, WA 98661

Phone: 360 696-4583

Fax: 360 759-1605

E-Mail: [debra@vfwserviceofficer.org](mailto:debra@vfwserviceofficer.org)

E-Mail: [vwvancouver@aol.com](mailto:vwvancouver@aol.com)

E-Mail:

**Darl (Randy) Clawson**

VFW Assistant DSO

VAMC Seattle

1660 S Columbian Way, Rm. 1D-140i

Seattle, WA 98108

Phone: 206 768-5359

**Rene Taculad**

VFW Service Officer

Post 2100

2711 Oakes Avenue

Everett, WA 98201

Phone: 425 304-1223

Fax: 425 339-5550

E-mail: [ReneT@VFWClub.comcastbiz.net](mailto:ReneT@VFWClub.comcastbiz.net)

Secretary:

Barbara Charron

**Thomas Christensen/Joseph Jimenez**

VFW Assistant DSOs

Veterans Service Center

5213 Pacific Highway E

Fife, WA 98424

Phone: 253-344-5985

E-Mail (Christensen): [vw.vbasea@va.gov](mailto:vw.vbasea@va.gov)

E-Mail (Jimenez): [vfjoejimenez@gmail.com](mailto:vfjoejimenez@gmail.com)

**Cheri Knox/William Sampson**

VFW Assistant DSO

13109 E Mirabeau Parkway

Spokane, WA 99216

Phone: 509 444-8387

Fax: 509-444-8388

E-Mail (Knox): [cheriknoxcrafts@gmail.com](mailto:cheriknoxcrafts@gmail.com)

E-Mail (Sampson): [William.sampson2@va.gov](mailto:William.sampson2@va.gov)

**Nadine Warren**

Claims Consultant  
2119 W Lincoln Ave  
Yakima, WA 98902  
Phone: 509-457-2736  
Fax: 509-457-1822  
E-Mail: [vfwyakimavso@gmail.com](mailto:vfwyakimavso@gmail.com)

**Dawnell M. Vaughn**

VFW Claims Consultant  
P.O. Box 8175  
Port Orchard, WA 98366  
Phone: 360 895-4358  
E-Mail: [dawnellv@dva.wa.gov](mailto:dawnellv@dva.wa.gov)

**Cindy Kartes**

VFW Claims Consultant  
Cell Phone: 253 205-5883  
253 261-0057  
E-Mail: [cindy.kartes.vfw@gmail.com](mailto:cindy.kartes.vfw@gmail.com)  
*Monday:* Enumclaw Senior Center  
*Tues/Thurs/Fri:* Renton Worksource  
*Wednesday:* Auburn Senior Center  
*Note:* also provides service to South King, Sammamish, Issaquah & Carbonado Counties

WEST VIRGINIA

**WV Department of Veterans Affairs**

1514B Kanawha Blvd East  
Charleston, WV 25311  
Phone: 304 558-3661  
Fax: 304 558-3662

Administrative Assistant:  
Cheryl Austin

**Mike Lyons**

WV Veterans Home  
512 Waters Street  
Barboursville, WV 25504  
Phone (304) 736-1027  
Fax (304) 736-1093  
E-mail: [Mike.C.Lyons@wv.gov](mailto:Mike.C.Lyons@wv.gov)

**Jim Lewis**

**Charles W. Bellomy**

VFW Claims Representative  
640 Fourth Avenue, Room 142  
Huntington, WV 25701  
Phone: 304 399-9395  
Fax: 304 528-5738  
E-Mail: [jamesa.lewis@va.gov](mailto:jamesa.lewis@va.gov)



**Michael Craig**

VFW Claims Representative  
51 11<sup>th</sup> Street, Rm. 300  
Wheeling, WV 26003  
Phone: 304 238-1085  
E-Mail: [vetwhg@comcast.net](mailto:vetwhg@comcast.net)

**Gail Thomas**

VFW Claims Representative  
715 B Main Street  
Summersville, WV 26651  
Phone: 304 872-0829  
E-Mail: [wvdvagail@aol.com](mailto:wvdvagail@aol.com)

WISCONSIN

**Daniel Driscoll**

VFW Department Service Officer  
VA Regional Office  
5400 W National Ave., Rm. 166  
Milwaukee, WI 53214-3416  
Phone: 414 902-5748  
Fax: 414 902-9412  
E-Mail: [Daniel.Driscoll2@va.gov](mailto:Daniel.Driscoll2@va.gov)

ADSO:

John Schultz

E-Mail: [john.schultz4@va.gov](mailto:john.schultz4@va.gov)

Claims Consultant:

Susie Eulo

E-Mail: [vsoseulo@vba.va.gov](mailto:vsoseulo@vba.va.gov)

Zachary Zdroik

E-mail: [Zachary.Zdroik@va.gov](mailto:Zachary.Zdroik@va.gov)

E-Mail:

WYOMING

**Cheryl Shannon**

VFW Department Service Officer  
VA Medical & Regional Office Center  
2360 East Pershing Boulevard  
Cheyenne, WY 82001  
Phone: 307 778-7340  
Fax: 307 778-7549  
E-Mail: [cheryl.shannon@va.gov](mailto:cheryl.shannon@va.gov)

Claims Consultant:

Joseph Beneke

E-Mail: [joseph.beneke@va.gov](mailto:joseph.beneke@va.gov)

**NATIONAL VETERANS SERVICE PERSONNEL - WASHINGTON, DC**E-Mail: [VFW@VFW.ORG](mailto:VFW@VFW.ORG)**ADMINISTRATIVE STAFF** - VFW Memorial Building, 200 Maryland Avenue, N.E., Washington, D.C.  
20002 PHONE: 202 543-2239 FAX: 202 547-3196

Ryan Gallucci, Director, National Veterans Service

E-Mail: [rgallucci@vfw.org](mailto:rgallucci@vfw.org)

Direct Phone#: (202) 608-8341

Mobile: (202) 257-9880

Executive Assistant:

Katie Taylor

E-Mail: [ktaylor@vfw.org](mailto:ktaylor@vfw.org)

Direct Phone #: 202-608-8350

Michael Figlioli, Deputy Director, National Veterans Service

(Benefits, Training, &amp; Accreditations)

E-Mail: [mfiglioli@vfw.org](mailto:mfiglioli@vfw.org)E-Mail: [michael.figlioli@va.gov](mailto:michael.figlioli@va.gov)

Direct Phone#: (202) 608-8373

Mobile: 202 285 9133

Dawn Jirak, Deputy Director, National Veterans Service

*(see page 28 - Section on Field Operations for details)*

Theresa M. Aldana, Manager/Support Operations

E-Mail: [taldana@vfw.org](mailto:taldana@vfw.org)

Direct Phone#: (202) 608-8347

**TRAINING AND QUALITY ASSURANCE** - VFW Memorial Building, 200 Maryland Avenue, N.E.,  
Washington, D.C. 20002 PHONE: 202 543-2239 FAX: 202 547-3196

Lauren Barefoot, Manager, Training/Quality Assurance

E-Mail: [lbarefoot@vfw.org](mailto:lbarefoot@vfw.org)E-Mail: [lauren.barefoot@va.gov](mailto:lauren.barefoot@va.gov)

Direct Phone#: (202) 608-8360

Administrative Asst.:

Christina Davis-Rogers

E-Mail: [cdavis-rogers@vfw.org](mailto:cdavis-rogers@vfw.org)

Chris Macinkowicz, Special Assistant for Quality Assurance

E-Mail: [cmacinkowicz@vfw.org](mailto:cmacinkowicz@vfw.org)E-Mail: [christopher.macinkowicz@va.gov](mailto:christopher.macinkowicz@va.gov)

Willie Borden, Special Assistant for Quality Assurance

E-Mail: [wborden@vfw.org](mailto:wborden@vfw.org)

Gerardo Vargas, Special Assistant for Quality Assurance/National Pre-Discharge Rating Rep.

Veterans of Foreign Wars NVS

8810 Rio San Diego Drive Suite 1166A

San Diego, CA 92108

Office Number: (619) 400-5393

Mobile: (619) 455-5179

E-Mail: [gvargaspatino@vfw.org](mailto:gvargaspatino@vfw.org)E-Mail: [gerardo.vargaspatino@va.gov](mailto:gerardo.vargaspatino@va.gov)

**VETERANS BENEFITS POLICY STAFF** - VFW Memorial Building, 200 Maryland Avenue, N.E., Washington, DC 20002 PHONE: 202 543-2239 FAX: 202 547-3196

Bradley G. Hazell, Assistant Director  
Compensation & Pension Policy, NVS  
Phone: 202 608-8366  
MOBILE: (202) 495-8851  
E-Mail: [bhazell@vfw.org](mailto:bhazell@vfw.org)  
E-Mail: [bradley.hazell2@va.gov](mailto:bradley.hazell2@va.gov)  
FAX: 202 547-3196

Administrative Asst.:  
Marion Fera  
E-Mail: [mfera@vfw.org](mailto:mfera@vfw.org)

**Board of Veterans Appeals** - VFW Memorial Bldg., 200 Maryland Avenue, N.E., Washington, DC 20002 PHONE: 202 632-4605 FAX: 202 343-1885

Sylvester Jones, Appeals Section Supervisor  
E-Mail: [Sylvester.Jones@va.gov](mailto:Sylvester.Jones@va.gov)  
George E. Sheets, Appeals Consultant  
E-Mail: [george.sheets@va.gov](mailto:george.sheets@va.gov)  
Dianne Winston, Appeals Consultant  
E-Mail: [Dianne.Winston@va.gov](mailto:Dianne.Winston@va.gov)  
Chance Sizemore, Appeals Consultant  
E-Mail: [chance.sizemore@va.gov](mailto:chance.sizemore@va.gov)  
Isabel Hicks, Appeals Consultant  
E-Mail: [Isabel.Hicks@va.gov](mailto:Isabel.Hicks@va.gov)  
Maria Batdorff, Appeals Consultant  
E-Mail: [Maria.Batdorff@va.gov](mailto:Maria.Batdorff@va.gov)  
Marcus Hall, Appeals Consultant  
E-Mail: [marcus.hall3@va.gov](mailto:marcus.hall3@va.gov)  
Rebecca Owens, BVA/AMC Consultant  
E-Mail: [rebecca.owens2@va.gov](mailto:rebecca.owens2@va.gov)  
, Appeals Consultant  
E-Mail:  
, Appeals Consultant  
E-Mail:

Administrative Asst.:  
Deborah Hall  
E-Mail: [debra.hall@va.gov](mailto:debra.hall@va.gov)  
Namibia Oates  
E-Mail: [Namibia.Oates@va.gov](mailto:Namibia.Oates@va.gov)

**Administrative Review Staff** - VFW Memorial Building, 200 Maryland Avenue, N.E., Washington, DC 20002 PHONE: 202 632-4605 FAX: 202 343-1885

George E. Sheets, Appeals Consultant  
E-Mail: [george.sheets@va.gov](mailto:george.sheets@va.gov)

**Washington Regional Office Staff** – 1722 Eye Street, NW, Suite 207, Washington, DC 20421  
PHONE: (202) 530-9385 FAX: 202 775-9475

P.J. Walker, National Service Office Supervisor  
E-Mail: [percell.walker@va.gov](mailto:percell.walker@va.gov)  
Christopher Clark, Claims Consultant  
E-Mail: [Christopher.clark6@va.gov](mailto:Christopher.clark6@va.gov)

Administrative Asst.:  
Sylvia Evans  
E-Mail: [sylvia.evans1@va.gov](mailto:sylvia.evans1@va.gov)

**Kansas City, Missouri Service Office-** Broadway at West 34th Street, Kansas City, MO 64111  
PHONE: 816 756-3390, Ext. 153 FAX: 816 968-1177

Ronald Cherry, National Headquarters Service Officer

Administrative Asst.:

E-Mail: [RCherry@vfw.org](mailto:RCherry@vfw.org)

Keisha Briggs

Rachel Powell, Claims Consultant

E-Mail: [kbriggs@vfw.org](mailto:kbriggs@vfw.org)

E-Mail: [RPowell@vfw.org](mailto:RPowell@vfw.org)

Rosa Valdez, Claims Consultant

E-Mail: [rvaldez@vfw.org](mailto:rvaldez@vfw.org)

### **NVS FIELD OPERATIONS & HEALTH CARE POLICY**

Dawn Jirak, Deputy Director, NVS

Veterans of Foreign Wars of the U.S., 200 Maryland Ave., NE, Washington, DC 20002

PHONE: 202 608-8346 FAX: 202 547-3196 MOBILE: 202 285-9674

E-Mail: [djirak@vfw.org](mailto:djirak@vfw.org)

E-Mail: [Dawn.jirak@va.gov](mailto:Dawn.jirak@va.gov)

Administrative Assistant for Field Operations:

Jackie McDaniel

E-Mail: [jmcdaniel@vfw.org](mailto:jmcdaniel@vfw.org)

**VETERANS HEALTH CARE POLICY** - VFW Memorial Building, 200 Maryland Avenue, N.E.,  
Washington, D.C. 20002 PHONE: 202 543-2239 FAX: 202 547-3196

James Moss, Assistant Director, Veterans Health Policy

Administrative Asst.:

E-Mail: [jmoss@vfw.org](mailto:jmoss@vfw.org)

Laverne Lambright

Email: [james.moss2@va.gov](mailto:james.moss2@va.gov)

E-Mail: [llambright@vfw.org](mailto:llambright@vfw.org)

Direct Phone #: 202 608-8371

Mobile: 202 304-9840

Meggan Thomas, Veterans Casework Consultant

E-Mail: [mthomas@vfw.org](mailto:mthomas@vfw.org)

E-Mail: [meggan.thomas@va.gov](mailto:meggan.thomas@va.gov)

Direct Phone #: (202) 608-8364

Gabriella Kubinyi, Customer Support Claims Consultant

E-Mail: [gkubinyi@vfw.org](mailto:gkubinyi@vfw.org)

E-Mail: [Gabriella.Kubinyi@va.gov](mailto:Gabriella.Kubinyi@va.gov)

Direct Phone#: (202) 608-8372

### **FIELD OPERATIONS**

Gregg Orto, Assistant Director, Field Operations, NVS

Veterans of Foreign Wars of the U.S., 200 Maryland Ave., NE, Washington, DC 20002

PHONE: 202 608-8375 FAX: 202 547-3196 MOBILE: 202 815-1346

E-Mail: [gorto@vfw.org](mailto:gorto@vfw.org)

E-Mail: [Gregg.orto@va.gov](mailto:Gregg.orto@va.gov)

George Burke, Associate Director, Field Operations, NVS  
E-Mail: [gburke@vfw.org](mailto:gburke@vfw.org)

Robert Krause, National Pre-Discharge Claims Representative  
& Richard Jones, National Pre-Discharge Claims Consultant  
P.O. Box 71258  
Ft. Bragg, NC 28307  
Krause: PHONE: 910 396-2046 FAX: 910 396-3596 MOBILE: 910-584-2728  
Mobile E-Mail: [rkrause@vfw.org](mailto:rkrause@vfw.org)  
E-Mail: [Robert.Krause@va.gov](mailto:Robert.Krause@va.gov)  
Jones: PHONE: 910-396-3737 FAX: 910 396-3596  
E-Mail: [richard.jones17@va.gov](mailto:richard.jones17@va.gov) or [richardjones@vfw.org](mailto:richardjones@vfw.org)

Cindy Noel, National Pre-Discharge Claims Representative  
Building 501, "N" Street, Camp Lejeune, NC 28547  
PHONE: 910 451-7658 FAX: 910 451-0807 MOBILE: 910 465-1314  
E-Mail: [cnoel@vfw.org](mailto:cnoel@vfw.org)  
E-Mail: [cindy.noel@va.gov](mailto:cindy.noel@va.gov)

Thomas Parker, National Pre-Discharge Claims Representative  
P.O. Box 5045, Bldg. # 18010 Rm. A308, Fort Hood, TX 76544  
PHONE: 254 288-2181 FAX: 254 288-2188 MOBILE: 254-319-4901  
Mobile E-Mail: [TParker@VFW.ORG](mailto:TParker@VFW.ORG)  
E-MAIL: [thomas.parker1@va.gov](mailto:thomas.parker1@va.gov)

Steven Bradford, National Pre-Discharge Claims Representative  
Bldg., 13150 – VA, Room 203  
Box 555020  
Camp Pendleton, CA 92055-5020  
Phone: 619 318-5143  
Fax: 760 385-4551  
E-Mail: [sbradford@vfw.org](mailto:sbradford@vfw.org)  
E-Mail: [steven.bradford@va.gov](mailto:steven.bradford@va.gov)

Mark Barrett, National Pre-Discharge Claims Representative  
Naval Base San Diego  
3115 Dolphin Alley  
Bldg 270 Rm 213  
San Diego, CA 92136  
Phone: 619-797-7809  
E-Mail: [mark.barrett@va.gov](mailto:mark.barrett@va.gov)

Rick A. Boring, National Pre-Discharge Claims Representative  
VASNHS (Veterans of Foreign Wars) 1C250  
Attn: Rick Boring  
6900 N. Pecos Road  
North Las Vegas, NV 89086  
PHONE: 702 791-9000, Ext. 14478  
FAX: 702 224-6916  
E-Mail: [rick.boring@va.gov](mailto:rick.boring@va.gov)

John Biemesderfer, National Pre-Discharge Claims Representative  
5668 Wickham Avenue  
Ft. Campbell, KY 42223  
Phone: 931-431-3155  
Fax: 931 431-0387  
MOBILE: 931-572-8156  
E-Mail: [John.biemesderfer@va.gov](mailto:John.biemesderfer@va.gov)

Charles Ryder, National Pre-Discharge Rating Representative  
& Steven Lindsey, National Pre-Discharge Rating Consultant  
& Dale Phillips, National Pre-Discharge Rating Consultant  
100 North Main St., Suite 1700  
Winston Salem, NC 27101  
Charles Ryder Phone: 336-251-0390  
Steve Lindsey Phone: 336-251-6900  
Dale Phillips Phone: 336-251-6756  
Fax: 336-251-6626  
E-Mail: [charles.ryder@va.gov](mailto:charles.ryder@va.gov)  
[Steven.lindsey@va.gov](mailto:Steven.lindsey@va.gov)  
[Dale.phillips318@va.gov](mailto:Dale.phillips318@va.gov)

Joe Behunin, National Pre-Discharge Rating Representative  
& Richard Lawrence, National Pre-Discharge Rating Consultant  
550 Foothill Drive, Suite 203  
PO Box 581900  
Salt Lake City, UT 84158-1900  
Joe Behunin Phone: 801 326-2328  
Richard Lawrence Phone: 801 326-2338  
Fax: 801 326-2388  
Joe Behunin E-Mail: [Joe.Behunin@va.gov](mailto:Joe.Behunin@va.gov)  
Richard Lawrence E-Mail: [Richard.Lawrence@va.gov](mailto:Richard.Lawrence@va.gov)

Pablo Cruz, VFW Contract Claims Consultant  
Department of Veterans Affairs  
San Juan VA Regional Office (355)  
# 50 Carr. 165  
Guaynabo, PR 00968  
Phone: 787 772-7328  
Fax: 787 772-7474  
E-Mail: [Pablo.cruz@va.gov](mailto:Pablo.cruz@va.gov)

Mark Chestnut, National Pre-Discharge Claims Representative  
 10720 Mount Bevedere Blvd  
 Clark Hall, Room B2-37H  
 Ft. Drum, NY 13602  
 Phone: 315 777-4337  
 Mobile: 315-399-8871  
 E-Mail: [mchestnut@vfw.org](mailto:mchestnut@vfw.org)  
 E-Mail: [mark.chestnut@va.gov](mailto:mark.chestnut@va.gov)

Michael Churchill, National Pre-Discharge Claims Representative  
 1145 Niles Avenue  
 Bldg. 4973, Room 120  
 Ft. Stewart, GA 31314  
 Phone: 912-435-9805  
 Fax: 912-767-5347  
 Mobile: 912 492-8050  
 E-Mail: [mchurchill@vfw.org](mailto:mchurchill@vfw.org)  
 E-Mail: [michael.churchill@va.gov](mailto:michael.churchill@va.gov)

Sharon Wilkin, National Pre-Discharge Claims Representative  
 Waller Hall – Room 700  
 Joint-Base Lewis-McChord  
 Ft. Lewis, WA 98433  
 Phone: 253 966-1279  
 Fax: 253 966-8062  
 Mobile: 253 802-2306  
 E-Mail: [sharon.wilkin@va.gov](mailto:sharon.wilkin@va.gov)  
 E-Mail: [SWilkin@vfw.org](mailto:SWilkin@vfw.org)

**Address Envelope as:** Sharon Wilkin  
 Waller Hall – VFW  
 2140 Building – Rm. 700  
 JB Lewis McChord, WA 98433

Denise Rose, National Pre-Discharge Claims Representative  
 1626 O'Connell Blvd, Bldg., 813, 3rd Floor  
 Fort Carson, CO 80913  
 Phone: (719) 650-4821  
 E-mail: [erose@vfw.org](mailto:erose@vfw.org)  
 E-mail: [Elondious.Rose@va.gov](mailto:Elondious.Rose@va.gov)

Brian Coleman, National Pre-Discharge Claims Representative  
 Building #212 Custer Ave, Room #204  
 Fort Riley, KS 66442  
 Work: 785-239-3901  
 Mobile: 785-249-1742  
 E-mail: [bcoleman@vfw.org](mailto:bcoleman@vfw.org)  
 E-mail: [Brian.Coleman@va.gov](mailto:Brian.Coleman@va.gov)

Patrick Bedford, National Pre-Discharge Claims Representative

VFW

Naval Station Norfolk

1683 Gilbert Street

Third Floor (Bldg. J-50), Room 315

Norfolk, VA 23531

Mobile: 757-319-1940

E-Mail: [pbedford@vfw.org](mailto:pbedford@vfw.org)

E-Mail:

Effective 12/16/2016,

Use the below address for mailings to Patrick

6086 Newington Place

Suffolk, VA 23435

Mark Potter, National Pre-Discharge Representative-PEB

Fleet and Family Support Center (Monday @ Quantico; Tues-Thurs @ Bethesda)

Bldg 11, Rm. 109

8901 Wisconsin Avenue

Bethesda, MD 20889

Phone: 301-319-3848

Mobile: (202) 256-4272

E-Mail: [MPotter@vfw.org](mailto:MPotter@vfw.org)

E-Mail: [mark.potter1@va.gov](mailto:mark.potter1@va.gov)

(George Burke – temporarily), National Pre-Discharge Claims Representative

9625 Belvoir Rd

Barden Education center

(VEC/VA Office) Bldg. 1017

Fort Belvoir, VA 22060-1598

Mobile: 202-285-3376

E-Mail: [gburke@vfw.org](mailto:gburke@vfw.org)

Chris Guthrie, National Pre-Discharge Claims Representative

for Military District of Washington (Ft. Myer)

232 McNair Rd

(SFL-TAP Office) Bldg 404

Ft. Myer, VA 22211

Phone: 202-480-0077

E-Mail: [CGuthrie@vfw.org](mailto:CGuthrie@vfw.org)

Anthony (Tony) Lowe, National Pre-Discharge Claim Representative

(JB Andrews Monday – Thursday; JB Anacostia-Bolling on Friday)

Military and Family Support Center

1604 California Ave

Joint Base Andrews, MD 20762

Mobile: 202-400-0403

E-Mail: [alowe@vfw.org](mailto:alowe@vfw.org)

E-Mail: [Anthony.lowe@va.gov](mailto:Anthony.lowe@va.gov)